



Pennsylvania Link to Aging and Disability Resources  
Berks-Lancaster-Lebanon Service Area

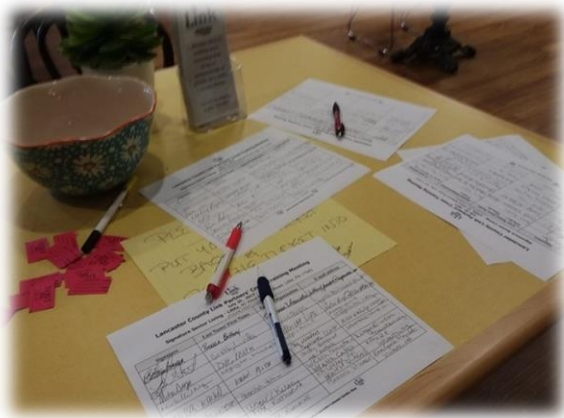
*Lancaster County Link Partner Network cross-training  
Meeting Minutes – July 20, 2017*

Minutes accepted date: September 21, 2017

**I. Call to order**

On a super-hot Thursday afternoon the July 2017 cross-training meeting was called to order by Brian Long at 1:20 pm. Meeting attendees were comfortable as they were seated in the theater at Signature Senior Living | Lititz.

Brian introduced Alicia Erdman, Signature Senior Living’s community sales director welcomed everyone and gave an extremely informative synopsis of Signature Senior Living’s corporate history; she also (quite adeptly) delivered the “safety briefing.”



Brian asked for changes, additions to the previous month’s minutes; none offered, the minutes stand as submitted and will be posted.

He recognized seven new partner agencies; several of whom were present.

The meeting participants<sup>1</sup> introduced themselves; those in attendance included:

- **Brian Ambrose, Self-Determination Housing Partnership of PA**
- Marcelle Barrientos, Angels on Call
- Ausialee Breisch, Senior Helpers
- Scott Brubaker, RSVP of the Capital Region
- Anthony Cazillo, Agape Care

<sup>1</sup> NOTE: First-time attendees are shown in bold face.

- **Cynthia Celi, Mom's Meals**
- **Kendra Cole-Walker, Hands from the Heart Home Healthcare**
- **Jackie Concepcion, Welsh Mountain Health Centers**
- Casey Davis, Hospice & Community Care
- Mitzi Dye, AlbrightLIFE
- Alicia Erdman, Signature Senior Living – Lititz
- Katherine Fox, Pennsylvania Link to Aging and Disability Resources intern
- Jack French, Zounds Hearing – Lancaster
- Sharon Gantz, Pilot Club of Lancaster
- Robert Garvey, Magnolias of Lancaster
- Scott George, Premier One Financial Company
- **Colette Gorman, CaptionCall**
- Linda Greth, VisionCorps
- Joan Groh, Hospice & Community Care
- **Chris Hainley and Charlie, Pig Therapy**
- **Romaine Halupa, Masonic Villages**
- Heather Haverstick, HDC (Housing Development Corporation) – Mid Atlantic Region
- Stephanie Hertzog, Senior Helpers
- John Horst, Pennsylvania Council of the Blind / Red Rose Council of the Blind
- **Anita Jones, Transformation Initiative**
- Casey Jones, Transformation Initiative
- Alissa Kachel, The Meadows Psychiatric Hospital
- Nancyia Lathan, Med Staffers
- Michael Leach, Med Staffers
- Diane Levenson, Diane's Estate Solutions
- Ashlee Lutte, Penn Medicine | Lancaster General Healthcare



- **Mary Ellen Mahoney, Caring Transitions**
- Daria McBroom, United Disabilities Services
- **Lucy McGraver, Hands From the Heart Home Healthcare**
- Jan Mills, Geriatric & Dementia Care Consulting, LLC
- Juan Montes, Penn Medicine | Lancaster General Healthcare
- **Michelle Nguyen, Penn Medicine | Lancaster General Healthcare**
- Brittany Ponessa, TW Ponessa & Associates Counseling, Inc.
- Lauren Rabenstine, Penn Medicine | Lancaster General Healthcare
- Lesley Reyes, MediQuest Staffing & Home Care
- Ellen Schellenberger, P Mental Health Consumers Association
- Jennifer Schneck, HDC (Housing Development Corporation) – Mid Atlantic Region
- Jennifer Sciore, The Long Community at Highland
- **Kenneth Shertzer, Shertzer Home Resources, LLC.**
- Randi Shober, Tabor Community Services
- Meade Stoner, Penn Medicine | Lancaster General Healthcare
- Marge Thomas, Pilot Club of Lancaster
- Kelsey Unger, Welsh Mountain Health Centers
- Scott Wolfe, HealthAmerica Advantra / Aetna

III. Cross-training program(s) –



**Jackie Concepcion**, Welsh Mountain Health Centers outreach coordinator and **Kelsey Unger**, outreach and enrollment specialist, took the meeting participants on a really interesting journey explaining the variety of services (medical, dental and mental health) that their organization provides. Jackie explained that Welsh Mountain Health Centers is a Federally Qualified Health

Center.<sup>2</sup>

Following their presentation, there were many additional questions about this resource in the eastern part of the county. Jackie and Kelsey had brochures and take-aways for the participants.

Following the Welsh Mountain Health Centers, Brian asked the attendees to relocate to the area outside the theater to meet another cross-training



presenter: Chris and Charlie. Charlie is a miniature therapy pig who has many talents; he paints, he plays the piano and he is very well trained. While he was waiting for the Link partners, he was entertaining for several of the Signature Senior Living guests.

#### IV. New Business

Brian briefly reviewed the past month's Link "reach out" activities including the Death Café at the Milanof-Shock Library in Mount Joy.

He also asked for feedback on the Link partners' Resource Directory and promised to send a follow-up e-survey asking for partner comments and suggestions.

Brian also introduced the Link video library concept which he will add to the Website.

<sup>2</sup> A **Federally Qualified Health Center (FQHC)** is a reimbursement designation from the Bureau of Primary **Health** Care and the **Centers** for Medicare and Medicaid Services of the United States Department of **Health** and Human Services.

Next month's meeting: [August 17, 2017 – “Medications and the Elderly – The Good, The Bad, and The Ugly” | Coleen Kayden and “All about APPRISE” \(the free health insurance counseling program in Pennsylvania | Bev Via, Lancaster County Office of Aging’s APPRISE coordinator](#) – This meeting will be held at Charles F. Snyder Funeral Home, 3110 Lititz Pike, Lititz, PA 17543 (on Route 501 between Neffsville and Lititz).

Brian asked for “other new business.” A few partners shared their separate organization’s items of interest.

**Adjournment** – Brian asked for “other new business.” Due to the split rooms’ presentations, the meeting unofficially ended at 2:16 pm as everyone went to meet Charlie. [NOTE: We noticed lots of “networking” among the partners as they watched Charlie.]

